#### FOR BETTER OR FOR WORSE

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MOVE AROUND THE ROOM! EXPLAIN STUFF CLEARLY, IMAGINA-TIVELY, AN' WITH A SENSE OF HUMOR!



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## Teaching and the Big Five:

Or, What I've Learned from a Dozen Years on Teaching Award Committees

#### The Question:

Why are attitudes toward teaching and education often so negative?

"Universities are full of knowledge; the freshmen bring a little in and the seniors take none away, and knowledge accumulates."

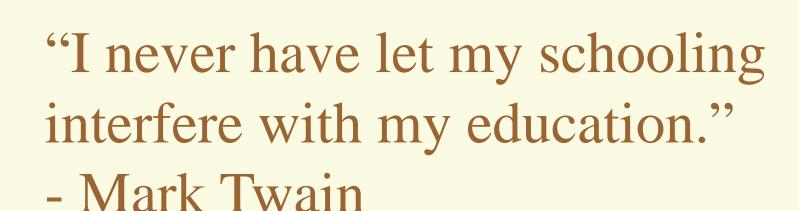
- Abbott Lawrence Lowell

Education is "one of the chief obstacles to intelligence and freedom of thought."

- Bertrand Russell

Colleges are "places where pebbles are polished and diamonds are dimmed."

- Robert G. Ingersoll



"He who can, does. He who cannot, teaches."

- George Bernard Shaw

- Tet these complaints are not totally justified
- There are university teachers who make positive contributions to the education of their students
- But what are they like?
- How about a theory based on the Big Five personality factors!

#### The Big Five Personality Factors

- I: Extraversion (Surgency, Power)
- II: Agreeableness (Likeability, Love)
- III: Conscientiousness (Task Interest/Work)
- IV: Neuroticism (Emotional Instability, Affect)
- V: Openness to Experience (Culture, Intellect)

# Corresponding ACL Adjectives (John, 1990):

#### **Factor I: Extraversion**

- Talkative, Assertive, Active, Energetic, Outgoing, Outspoken, Dominant, Forceful, Enthusiastic, Show-off, Sociable, Spunky, Adventurous, Noisy, Bossy
- versus Quiet, Reserved, Shy, Silent, Withdrawn, Retiring

#### Factor II: Agreeableness

- Sympathetic, Kind, Appreciative,
  Affectionate, Soft-hearted, Warm,
  Generous, Trusting, Helpful, Forgiving,
  Pleasant, Good-natured, Friendly,
  Cooperative, Gentle, Unselfish, Praising,
  Sensitive
- versus Fault-finding, Cold, Unfriendly, Quarrelsome, Hard-hearted, Unkind, Cruel, Thankless

## Factor III: Conscientiousness

- Organized, Thorough, Planful, Efficient, Responsible, Reliable, Dependable, Conscientious, Precise, Practical, Deliberate, Painstaking
- versus Careless, Disorderly, Frivolous, Irresponsible, Slipshod, Undependable, Forgetful

#### **Factor IV: Neuroticism**

- Tense, Anxious, Nervous, Moody, Worrying, Touchy, Fearful, High-strung, Self-pitying, Temperamental, Unstable, Self-punishing, Despondent, Emotional
- versus [Emotional stability, Emotional control, Ego strength]

# Factor V: Openness to Experience

- Wide interests, Imaginative, Intelligent, Original, Insightful, Curious, Sophisticated, Artistic, Clever, Inventive, Sharp-witted, Ingenious, Wise
- versus Commonplace, Narrow interests, Simple, Shallow, Unintelligent

### The Hypothesis:

- Teaching Excellence Associated with
  - High Extraversion,
  - High Agreeableness,
  - High Conscientiousness, and
  - High Openness, but
  - Low Neuroticism

## Testing the Hypothesis

- Psychometric
- Observational

#### **Psychometric**

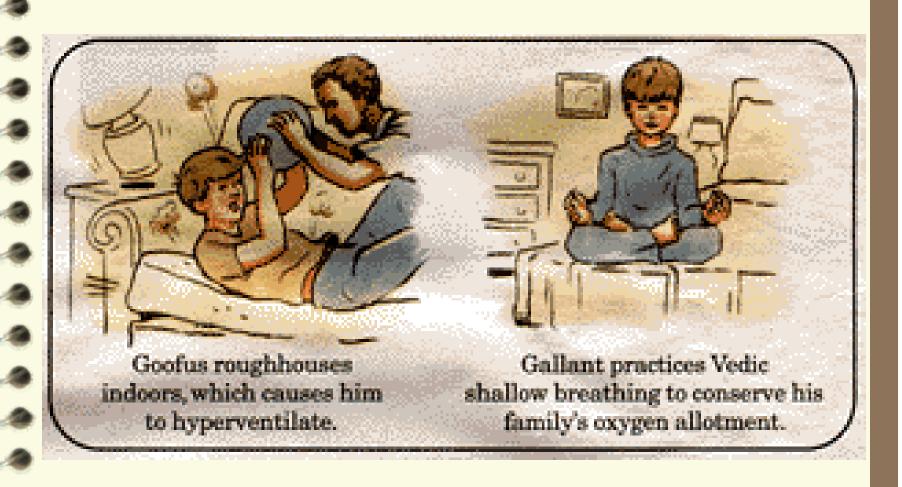
- Correlate personality and student ratings
- e.g., Rushton, Murray, & Paunonen (1983):
- The effective teacher is
- liberal, sociable (I), showing leadership (I), extraverted (I), non-anxious (III), objective, supporting (II), non-authoritarian, non-defensive (III), intelligent (V), and aesthetically sensitive (V)

#### Observational

- Infer the traits from prototypical behaviors observed in highly successful (award winning) teachers
- However, because the Big Five consists of bipolar personality dimensions
- The inversion of the hypothesis can be tested by looking at notably unsuccessful teachers

In other words, the traditional methodological and didactic strategy of ...

#### **GOOFUS** and **GALLANT**



#### **Philosophical Question:**

- Is Evil the absence of Good, like shadows in the light?
- Or, is Evil an active negative force?
- If the latter, then the average teacher might occupy the mean between extremes, i.e.,
- bad teachers have to do something to be considered bad,
- something like the Darwin Awards

### The Three Teaching Types:

- \*\*Professor Magnificent\* (Outstanding, Excellent, Superb): Positive Teaching
- Professor Ignominious (Outrageous, Scandalous, Horrid, Horrible, Appalling, Terrible): Negative Teaching
- Professor Quotidian (Ordinary, Commonplace, Mediocre): Neutral Teaching

#### **Data Sources:**

- Positive Behaviors
- **Negative Behaviors**

## Positive Behaviors: Committees

- Distinguished Teaching Award
- **UC** Davis Prize
- **TEAM** (Teaching Excellence and Merit)
- Chancellor's Teaching Fellowship
- Teaching Awards for Outstanding Graduate
  Students
- Academic Federation Distinguished Teaching Awards

### **Negative Behaviors:**

- **Committees** 
  - College Personnel
  - Academic Personnel
  - UCAP
  - Ad Hoc Promotion
- Research: Perlman and McCann (1998) study of "Student Pet Peeves about Teaching"

# Will Emphasize the Positive Why? Because ...

- Teaching excellence is what we all *should* aspire to (whether we do or not)
- The talk would become a real downer, causing depression or anger
- The really bad teachers form a more heterogeneous group: "All happy families resemble each other, each unhappy family is unhappy in its own way" (Leo Tolstoy)

#### Disclaimer:

- To preserve the anonymity of the more infamous of my university colleagues, I will randomly change
  - gender
  - discipline
- whether they deserve it or not!

#### **Factor I: Extraversion**

#### The Best Teachers

- Initiate and maintain communication at every possible opportunity (e.g., before-class chats)
- Project a forceful, enthusiastic, persuasive style (e.g., "pep talks")
- Stimulate active interaction during the lecture hour (e.g., "show of hands")
- Display involvement in extracurricular activities on behalf of the students

#### **Factor I: Extraversion**

#### The Worst Teachers

- Minimize social interaction as much as possible (e.g., habitually arriving late and leaving early)
- Speak in a nearly inaudible monotone: "A professor is one who talks in someone else's sleep" (W. H. Auden)
- Avoid eye-contact as much as possible
- Reduce the amount of in-class instruction by delivering abbreviated lectures or by "putting the lectures on the web"

Problem: High extraversion can be negative if it means that the professor is confrontational and domineering - the "in your face" instructor. Hence the need to couple it with the next factor:

#### Factor II: Agreeableness

#### The Best Teachers

- Develop welcoming course websites with an attractive look and interesting links
- Introduce themselves before the first day of class by sending a "warm and fuzzy" to everyone enrolled
- Learn students' names and use them at every opportunity
- Hold liberal and flexible office hours, even adopting the "open door" policy

### Factor II: Agreeableness

#### **The Worst Teachers**

- Make it known early how much they hate teaching and would rather be making more constructive use of their valuable time
- Hold minimal office hours at inconvenient times that are often canceled without notice
- Respond to questions in a hostile, intimidating manner, both in class and during office hours ("What's *your* problem? "Didn't get it the first time?")

## Many "pet peeves" of this type (Perlman & McCann, 1998):

- Representative complaints
  - "Intellectual arrogance/talk down"
  - "Don't respect students"
  - "Not approachable, unhelpful"
  - "Intolerant of questions"
  - "Forced class participation"
  - "Insensitive to student's time constraints"
  - "Too much work"
- Hence, they can't apply the "Golden" or "Silver" Rule

Problem: Agreeable extraversion not sufficient either; the "nice guy/gal, but can't teach" phenomenon because he or she violates the students' expectations about the instructor's responsibilities

### Factor III: Conscientiousness

#### The Best Teachers

- Prepare the course well before the onset of classes (textbook, syllabus, website, etc.)
- Extensively plan and rehearse for each lecture (including audiovisuals)
- Are careful and methodical in the preparation of examination materials, even when using textbook-prepared questions

### Factor III: Conscientiousness

#### The Worst Teachers

- Make woefully incompetent textbook choices
- Prepare horribly inadequate syllabi, if they do so at all
- Come totally unprepared for lectures
- Display the most minimal regard for test construction or the evaluation of test performance

## Other "pet peeves" of this type (Perlman & McCann, 1998):

- "Poor organization/planning"
- "Poor testing procedures/exams"
- "Poor use of class time (coming late, stopping early)"
- "Poor syllabus"

Problem: Conscientiousness can go too far, however, if it has any hint of obsessive-compulsive behavior, a possible manifestation of ...

#### **Factor IV: Neuroticism**

#### **The Worst Teachers**

- May display extreme anxiety, even to the point of incapacitating panic attacks
- May display hypochondria or various other obsessive complaints
- May display extreme ego-defensiveness so that the smallest question becomes a major personal challenge that must be nipped in the bud
- May display extremely inflexible and blackand-white attitudes and behavior

#### **Factor IV: Neuroticism**

#### The Best Teachers

- Relaxed, easy-going even under unexpected surprises or mistakes
- Not defensive, even in response to deliberately hostile students
- Flexible, within the limits of instructor responsibilities

Teachers who are extraverted, agreeable, conscientious, and non-neurotic are very good teachers, but to be a truly *great* teacher requires one thing more

## Factor V: Openness to Experience

- The Worst Teachers
  - Insist on an extremely narrow treatment of the subject with respect to the choice of textbook and lecture topics
  - Respond negatively to student questions that try to make connections to the outside world

## Another Pet Peeve (Perlman & McCann, 1998):

- "Don't relate material to real life"
- ""(Control/impose views")

## Factor V: Openness to Experience

- The Best Teachers
  - Make constant connections between course topics and ideas in other courses and disciplines
  - Make ample use of cartoons, newspaper clippings, websites, movies, TV shows, songs,
     T-shirts, and ties to make connections to the world outside the classroom

Q.E.D.

#### **Final Issues**

- How are these conclusions influenced by course type?
- How are these conclusions affected by the instructor's age?
- How are these conclusions affected by the instructor's research productivity?
- How are these conclusions influenced by the instructor's personal disposition?

# How are these conclusions influenced by course type?

- Substantive versus methodological courses
- Large lecture versus seminar courses
- Graduate versus undergraduate courses

# How are these conclusions affected by age?

- Age and teaching evaluations
- Age and administrative responsibilities
- Age and personal disposition

## How are these conclusions affected by productivity?

- Although teaching and research are antithetical in terms of
  - Attitude
  - Time
- They are orthogonal with respect to
  - Performance
  - Personality

# How are these conclusions influenced by disposition?

- Dispositional attributions
- Behavior > personality
- Conscientiousness as the key

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